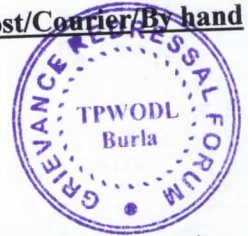


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/SED/ (Final Order)/ 1443CY

Date: 23/02/2024

Present:

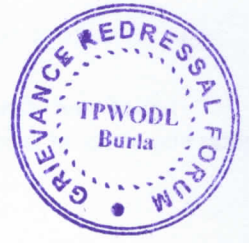
Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/62/2024			
2	Complainant/s	Name & Address	Consumer No	Contact No.	
		Sri Bikash Chandra Dixit At-Jagannath Colony, Qtr No -R6/A4 Budharaja Sambalpur	4117-2101-0255	9438678868	
3	Respondent/s	S.D.O (E),Ainthapali	Division S.E.D, TPWODL, Sambalpur		
4	Date of Application	16.01.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	16.01.2024			
9	Date of Order	23/02/2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

(Signature)
President

Grievance Redressal Forum
TPWODL, Burla - 768017

Place of Camp: SDO Office Ainthapali, TPWODL
appeared



For the Complainant- Sri Bikash Chandra Dixit

For the Respondent - SDO (Electrical), Ainthapali, TPWODL.

GRF Case No- BRL/62/2024

(1) Sri Bikash Chandra Dixit
At-Jagannath Colony, Qtr No -R6/A4
Budharaja
Sambalpur
Consumer No.- 4117-2101-0255

COMPLAINANT

VRS

(1) SDO (Electrical), Ainthapali, TPWODL.

OPPOSITE PARTY

GIST OF THE CASE

Sri Bikash Chandra Dixit appeared on Dt. 16.01.2024 at the camp held on SDO Office Ainthapali and submitted a written complaint wherein he has stated that "During the year the assessing officer alleging that there was a tempering of energy meter & debited a sum of Rs.49264.00 to his account. Then SDO Mr. Chhabra tested the old meter & found that no tempering of the energy meter & assure that the assessment amount will be deducted from his account".

SUBMISSION OF OPPOSITE PARTY

The opposite party has submitted photocopy of provisional assessment order in favor of Mr. Dixit with its calculation sheet & inspection report. The complainant Mr. Dixit submitted photocopies of application addressing to SDO, Ainthapali regarding this matter.

OBSERVATION

After careful observation on going through the relevant documents submitted by both parties, the Forum saw that it is a case of penalty so done by opposite party under section 126 of I.E. Act for which this Forum is having no jurisdiction for taking decision & issuing order. Hence the instance case petition is hereby dismissed with the direction to the opposite party to act in accordance to discussion was held during hearing where the complainant has stated about meter testing as done earlier by SDO Office & also found defective but not tempered as mentioned in the PVR for which penalty has already been lodged might be the levy of penalty was not proper followed by further verification by penalty authorities/high level committee to review the same. However, for betterment this Forum has already been talked to Ex-SDO Sri Chhabra & enquiry about the matter over phone where Sri Chhabra has admitted that the meter was tested but the test report yet to be traceable by SDO Office. In such situation, considering the matter in a linen view & taking in to confidence to Ex-SDO Sri Chhabra. The matter may be put up before high level committee formed to settle the penalty issue & take corrective action accordingly as well as steps may be taken for revision of bill as per new meter consumption following the Regulation. The complainant is also directed to approach before the High level committee along with all document evidence & go for discussion to avail the benefit from them as per applicability.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)

Grievance Redressal Forum
TPWODL, Burla - 768017
Final Order (GRF Case No. BRL/62/2024)

(A.P. Sahu)

Member (Finance)

Grievance Redressal Forum
TPWODL, Burla - 768017
Page 2 of 3

A.K. Satapathy

(President)

Grievance Redressal Forum
TPWODL, Burla - 768017


Copy to: -

1. Sri Bikash Chandra Dixit, At- At-Jagannath Colony, Qtr No -R6/A4, Budharaja, Dist- Sambalpur
2. Sub-Divisional Officer (Elect.), Ainthapali, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)




President
Grievance Redressal Forum
TPWODL, Burla - 768017